Implementing a housing first approach - Lessons from Platform 70

Rebecca Pinkstone, General Manager, Operations
Total number of residents: 2852

Children: 599

Workers: 345

People who come from culturally and linguistically diverse backgrounds: 1176

Single parents: 228

People who speak a language other than English at home: 710

People aged 60 and over: 770

People living with psychiatric disability: 351

Aboriginal or Torres Strait Islander people: 208

People living with disability: 575

People who rely on income support: 1/12
Housing First approach

1. Homeless
2. Shelter placement
3. Transitional housing
4. Permanent housing

Ongoing, flexible support

Harm Reduction
Platform 70 - outcomes

- 107 people housed = 81% tenancy sustainment
- ↑ levels of engagement with services
- ↑ Feelings of independence and self esteem
- ↑ Improved health outcomes
- ↓ Rates of hospital visits and duration of stays, drug treatment admittance, ambulance usage
- ↓ Contact rates across all justice channels
Tony’s Story

‘This program has boosted my self esteem and changed the way I perceive myself and what I can achieve. I am living somewhere that I would never have been able to afford on my own. It has taught me to stand strong, believe in myself and aim high to achieve my goals’.
1. Housing first works – and housing first in the private rental works

2. Housing chronically homeless people is cost effective, however, service system savings are not shared equally

3. Increasing affordable housing supply is essential to reducing homelessness